Information Network of Kansas
Board of Directors

Kansas Information Consortium
General Manager's Report

Month Ending August 31, 2013

Inside

Highlights

~Six new products successfully launched

~Two additional services updated with new look and feel and are now mobile-friendly

~Efforts continued on Portal Redesign project

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Executive Summary

Kansas.gov is staying very busy and productive as the month of August is wrapping up. Some of the high points for this month include:

~Kansas.gov Business Development Managers were heavily focused on product development during the month of August. As a result, six new products were successfully launched.

~Kansas.gov enhanced the KSBHA License Renewal and KSBN Nurse License Verification in August. Both services now have an updated look and feel and are mobile-friendly.

~For the 71 post project surveys delivered in 2013, Kansas.gov's score is averaging 4.5 out of 5 across all of the areas for the 14 received.

~In August, Kansas.gov continued efforts in prep for the 2013 Portal Redesign project.

Please contact me if you have any questions at 785.296.7171 or via email at smyers@egov.com.

Respectfully submitted,

Shane Myers

Shane Myers, General Manager

New Service Requests & Contracts for Approval

Service Requests

No service requests during the month of August.

Contracts for Approval

USD 309 Nickerson High School (KPC) – USD 309 Nickerson High School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

USD 309 Nickerson Elementary Schools (KPC) – USD 309 Nickerson Elementary Schools requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

USD 309 South Hutchison Elementary Schools (KPC) – USD 309 South Hutchinson Elementary Schools requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

USD 309 Reno Valley Middle School (KPC) – USD 309 Reno Valley Middle School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

SEK Multi County Health Department (KPC) – SEK Multi County Health Department requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Meade County Health Department (KPC) – Meade County Health Department requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.
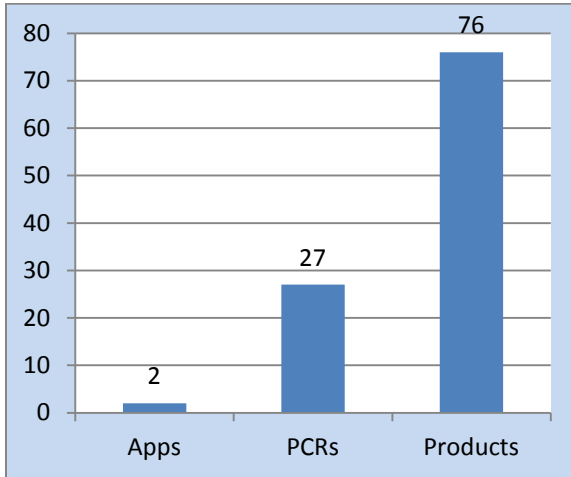
City of Bronson (KPC) – City of Bronson requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards and ACH at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Deployment Summary

Year-to-Date

Monthly Deployments (since January 2013)

	Jan	Feb	Mar	Apr	May	June	July	Aug
Applications	0	0	0	0	1	0	1	0
Project Change Requests	1	6	2	5	2	6	3	2
Products	13	4	8	17	14	6	8	6
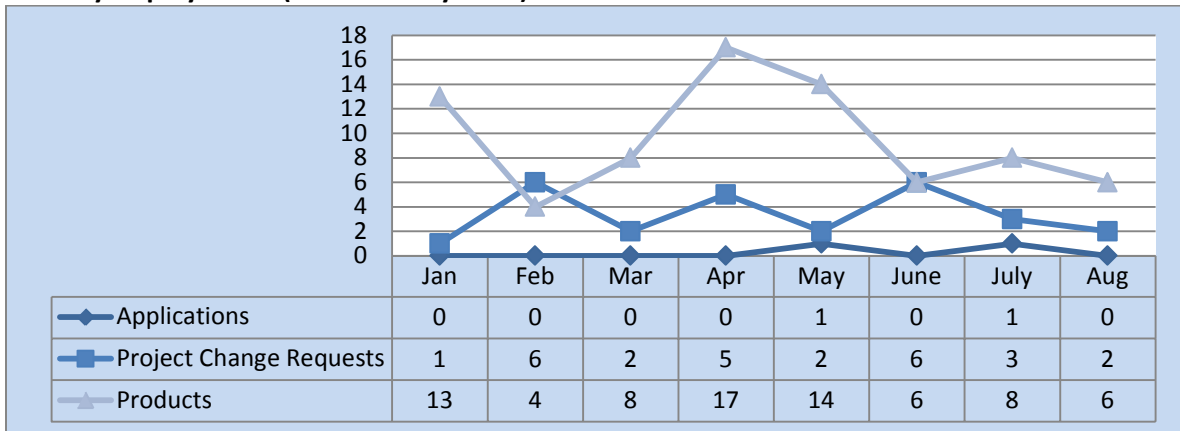
Applications Deployed

Agency	Project Name	Deployment (Month)
KHP	Online Accident Reporting	May-13
WYCO	Inmate (Video) Visitation Service	Jul-13

Project Change Requests Deployed

Agency	Project Name	Deployment (Month)
KSAG	Amber Alert Add Social Media	Jan-13
KSBTP	KSBTP Business License Renewal Modify Certificate Rules	Feb-13
KSBHA	KSBHA License Renewal February 2013 Cycle	Feb-13
KSBHA	KSBHA Subscriber License Verification Google Analytics Update	Feb-13
KREAB	Appraiser License Renewal Appraiser License Renewal: 2013 Fee Change	Feb-13
BSRB	License Verification: Google Analytics and Survey Gizmo Update	Feb-13
KIC	User Management Portal: Add Subscriber Login Association	Feb-13
KSSBEO	KSSBEO Optometry License Portal Updated ARBO CE Codes	Mar-13
KSBN	Education Annual Report 2013 Updates	Mar-13
KCC	Motor Carrier Authority Renewals Change Contact Info	Apr-13
KDADS	HOC Criminal History Record Check 2013 Contact Change	Apr-13
KDWP	Hunter Education Duplicate Cards 2013 Updates	Apr-13
KDOR	Property Valuation Database (Surveyor): Google Analytics and Survey Gizmo Update	Apr-13
KSBMA	KSBMA License Renewal Survey Gizmo Update	Apr-13
KSBHA	KSBHA License Renewal May 2013 Cycle	May-13
BSRB	BSRB License Renewals Add Addiction Counselor	May-13
KDOR	IFTA Quarterly Filing 2013 Updates	Jun-13
BOA	CPA License Renewal 2013 Updates	Jun-13
BOA	Firm License Renewal 2013 Updates	Jun-13
KSSOS	Electronic UCC Filings Remove Unnecessary Fields	Jun-13
KIC	KanPay Payment Portal: 2013 Updates	Jun-13
OJA	District Court Record Search Enhance File Locks Handling	Jun-13
KBI	Limited Criminal History Search Rewrite	Jul-13
KIC	KanForm: 2013 Updates Part 1	Jul-13
OJA	Court Records Sedgwick Legacy 2013 Updates	Jul-13
KSBHA	License Renewal 2013 Updates	Aug-13
KSBN	Nurse License Verification 2013 Updates	Aug-13

Products Deployed

Agency	Project Name	Deployment (Month)
USD205	KanPay Counter: Unified School District 205	Jan-13
MOCO	KanForm: Montgomery County Public Works	Jan-13
SGCO	KanPay Counter: Sedgwick County Treasurer	Jan-13
USD260	KanPay Counter: Unified School District 260	Jan-13

|		
USD260	KanPay Counter: Unified School District 260 (Admin. Center)	Jan-13
USD498	KanPay Counter: Unified School District 498 (District Office)	Jan-13
USD498	KanPay Counter: Unified School District 498 (Waterville Elem.)	Jan-13
USD498	KanPay Counter: Unified School District 498 (Blue Rapids Elem.)	Jan-13
USD498	KanPay Counter: Unified School District 498 (Junior/Senior High)	Jan-13
USD499	KanPay Counter: Unified School District 499	Jan-13
CWCO	KanPay Counter: Cowley County Clerks	Jan-13
LACO	KanPay Counter: Lane County Clerks	Jan-13
KDOR	KanPay Counter: Parsons and Baxter Springs DL	Jan-13
CON	KanPay Counter: City of Nortonville	Feb-13
COS	KanPay Counter: City of Solomon	Feb-13
KBOB	KanForm: KBOB Expired License Restoration	Feb-13
KBOB	KanForm: KBOB License New and Renewals (Non-Expired)	Feb-13
COS	KanForm: City of Solomon Online Payments	Mar-13
SCRDW#4	KanForm: RWD #4 Online Bill Pay	Mar-13
USD254	KanPay Counter: Medicine Lodge USD 254	Mar-13
KCJIS	KanForm: KCJIS Conference Registration Form 2013	Mar-13
KCJIS	KanForm: KCJIS Conference Vendor Registration Form 2013	Mar-13
SUCO	KanPay Counter: Sumner County Planning, Zoning, Envir. Health	Mar-13
HVCO	KanPay Counter: Harvey County Administrative Office	Mar-13
HPCO	KanPay Counter: Harper County Health Department	Mar-13
USD501	KanPay Counter: Highland Park	Apr-13
USD501	KanPay Counter: Topeka High	Apr-13
USD501	KanPay Counter: Topeka West	Apr-13
USD501	KanPay Counter: Hope Street Academy	Apr-13
USD501	KanPay Counter: Hummer Sports Park	Apr-13
USD501	KanPay Counter: Highland Park	Apr-13
USD501	KanPay Counter: Eisenhower Middle School	Apr-13
USD501	KanPay Counter: French Middle School	Apr-13
USD501	KanPay Counter: Jardine Middle School	Apr-13
USD501	KanPay Counter: Landon Middle School	Apr-13
USD501	KanPay Counter: Robinson Middle School	Apr-13
KUCRL	KanForm: Transportation Research	Apr-13
KUCRL	KanForm: Achievement and Assessment Institute	Apr-13
RLCO	KanPay Counter: Riley County Public Works	Apr-13
RLCO	KanForm: Property Tax Payments	Apr-13
RLCO	KanForm: Riley County Public Works	Apr-13
SUCO	KanForm: Sumner County Permit Payment	Apr-13
USD 415	KanPay Counter : Hiawatha USD 415 High School	May-13

USD 415	KanPay Counter : Hiawatha USD 415 Middle School	May-13
USD 415	KanPay Counter : Hiawatha USD 415 Elementary School	May-13
USD 362	KanPay Counter: Parker Elementary	May-13
USD 362	KanPay Counter: LaCygne Elementary	May-13
USD 362	KanPay Counter: Prairie View High School	May-13
USD 362	KanPay Counter: Prairie View Middle School	May-13
USD 362	KanPay Counter: Fontana Elementary	May-13
KDOR	KanPay Counter Concordia DL Office	May-13
RLCO	KanPay Counter: Riley County Clerk	May-13
USD453	KanPay Counter: Leavenworth USD 453	May-13
KDHE	KanForm: 2013 KS Environmental Conference Complimentary Regis	May-13
KDHE	KanForm: 2013 KS Environmental Conference Participant Regis	May-13
KDHE	KanForm: 2013 KS Environmental Conference Vendor Regis	May-13
JACORWD3	KanForm: Jackson County RWD #3	Jun-13
RLCO	KanPay Counter: Riley County Noxious Weed	Jun-13
LBCO	KanPay Counter: Labette County Health Department	Jun-13
CYBENN	KanPay Counter: City of Bennington	Jun-13
SHCOHD	KanPay Counter: Sherman County Health Department	Jun-13
USD 290	KanPay Counter: Ottawa USD 290	Jun-13
USD248	KanPay Counter: Girard USD 248 High School	Jul-13
KWO	KanForm: Governor's Conference on the Future of Water in KS	Jul-13
KWO	KanForm: Governor's Conference on the Future of Water in KS Late	Jul-13
KDHE	KanForm: 2013 KS Environmental Conference Participant Reg Late	Jul-13
USD 248	KanPay Counter: Girard USD248 Elementary School	Jul-13
USD248	KanPay Counter: Girard USD 428 Middle School	Jul-13
USD248	KanPay Counter: Girard USD 248 District office	Jul-13
SD501	KanPay Counter: Capital City Street Academy	Jul-13
KDOC	KanForm: MED Week 2013 Registrations	Aug-13
KDOC	KanForm: MED Week 2013 Sponsorship	Aug-13
SEKHD	KanPay Counter: SEK-Multi County Health Department	Aug-13
MECOHD	KanPay Counter: Meade County Health Department	Aug-13
CYBRONSON	KanPay Counter: City of Bronson	Aug-13
USD247	KanPay Counter: Cherokee USD 247	Aug-13

In-Development Summary

Through End of Year 2013
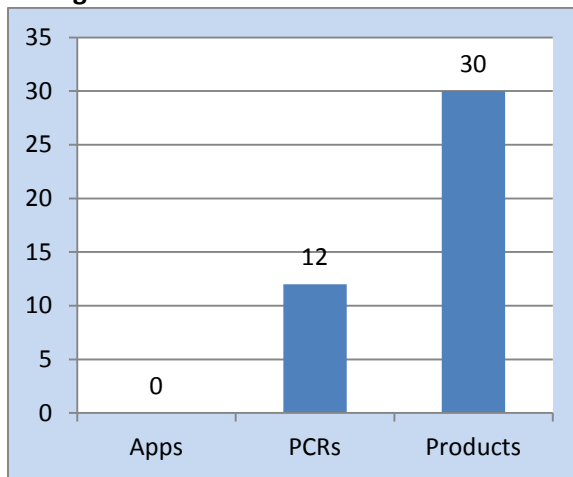
Monthly Deployments (through end of year 2013)

	Sept	Oct	Nov	Dec
■ Applications	0	0	0	0
■ Project Change Requests	4	4	2	2
■ Products	25	5	0	0
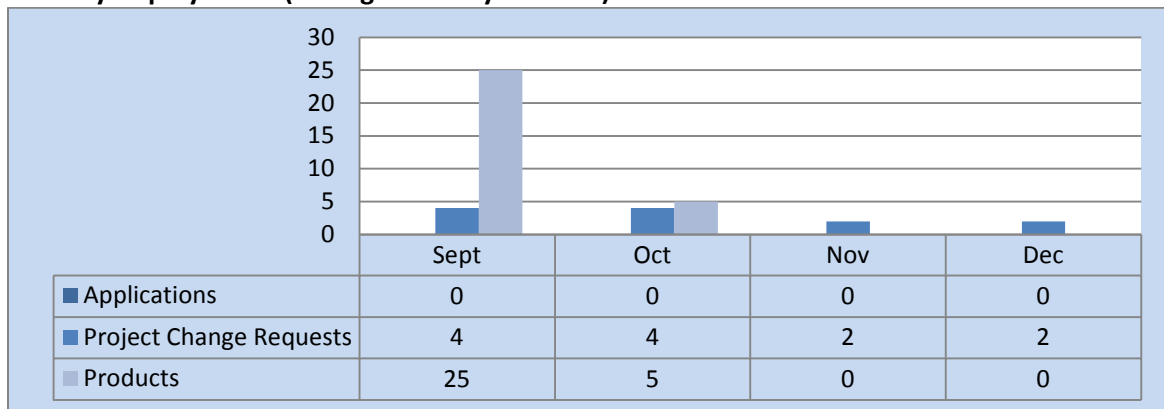
Applications in Development

Agency	Project Name	Scheduled Deploy (Month)	Schedule Variance Reason
	None at this time		

Project Change Requests in Development

Agency	Project Name	Scheduled Deploy (Month)	Schedule Variance Reason
KSSOS	Corporate Annual Report Enforce Director Maximum	Sep-13	

KDOR	Title Lien and Registration Search (TLR) 2013 Updates	Sep-13	Project Scheduling
KDOR	Tax Payment Portal 2011 Update	Sep-13	
KBP	Pharmacy License Renewal 2013 Updates	Sep-13	
KDOR	Driver License Reinstatements 2011 Rewrite	Oct-13	Awaiting Partner
KDB	Dental License Renewal 2013 Updates	Oct-13	
KHP	Crash Logs 2013 Content Update	Oct-13	
KCTA	Property Tax Rewrite	Oct-13	Project Scheduling
KDOR	Business Tax Registration Refactor Code	Nov-13	
KDOR	DLR Interactive DMV Modernization	Nov-13	Awaiting Partner
KDOR	WebFile Homestead Claim 2013 Tax Year Update	Dec-13	
KDOR	WebFile Income Tax Return 2013 Tax Year Update	Dec-13	

Projects On-Hold

Agency	Project Name	On-Hold Date	On-Hold Reason
KSBN	KANN Check 2009 Enhancements	Jan-13	Partner intends to restart this project in July.
KSSOS	Resident Agent/Office Amendments Modernization	Jul-13	Other higher priority projects
KSSOS	Dissolutions Modernization	Jul-13	Other higher priority projects
KSSOS	Corporate Name Change Modernization	Jul-13	Other higher priority projects
KSSOS	Kansas Business Center Modernization	Jul-13	Other higher priority projects
KSSOS	Business Entity Search Modernization	Jul-13	Other higher priority projects
KSSOS	Corporate Annual Report Modernization	Jul-13	Other higher priority projects
KDADS	HOC Criminal History Record Check Convert Data Transfer Format for Subjects	Jan-13	Partner is working with third partner vendor to setup new hosting environment.
KREC	KREC License Renewal - KanPay only KanPay Only	Jan-13	Partner is working with third partner

			vendor to setup new networking environment (Cox).
OJA	Court Case eFile	Jan-13	Awaiting review of contract from partner.
KSAG	Private Investigator License Verification Reinstate	Jan-13	Partner is preparing test data and has not provided an estimated date of when the data will be ready.
KSSOS	Dissolutions Future Effective Date	Jul-13	Other higher priority projects
KSSOS	Resident Agent/Office Amendments Future Effective Date	Jul-13	Other higher priority projects
KSSOS	Articles of Incorporation (AOI) Future Effective Date	Jul-13	Other higher priority projects
KSSOS	Business Entity Name Reservation Future Effective Date	Jul-13	Other higher priority projects
KSSOS	Corporate Name Change Future Effective Date	Jul-13	Other higher priority projects
KSSOS	Business Entity Name Availability Search Future Effective Date	Jul-13	Other higher priority projects
KDADS	HOC Criminal History Record Check Change Backend Host	Jan-13	Partner is working with third partner vendor to setup new hosting environment.
KDADS	HOC License Renewal Change Backend Host	Jan-13	Partner is working with third partner vendor to setup new hosting environment.
KSSOS	Dissolutions Google Analytics Update	Jul-13	Other higher priority projects

Products in Development

Agency	Project Name	Scheduled Deploy (Month)
CON	KanForm: City of Nortonville Online Form	Sep-13
FDCO	KanPay Counter: Ford County Landfill	Sep-13
FDCO	KanPay Counter: Ford County Health Department	Sep-13
FDCO	KanPay Counter: Ford County Expo Center	Sep-13
USD446	KanPay Counter: Independence USD 446	Sep-13
USD501	KanPay Counter: Chase Middle School	Sep-13
USD458	KanPay Counter: Basehor-Linwood Booster Club USD 458	Sep-13
USD450	KanPay Counter: Shawnee Heights USD 450	Sep-13
USD501	KanPay Counter: Avondale West Elementary School	Sep-13
USD501	KanPay Counter: Bishop Elementary School	Sep-13
USD501	KanPay Counter: Highland Park Central Elementary School	Sep-13
USD501	KanPay Counter: Lowman Hill Elementary School	Sep-13
USD501	KanPay Counter: McCarter Elementary School	Sep-13
USD501	KanPay Counter: McClure Elementary School	Sep-13
USD501	KanPay Counter: McEachron Elementary School	Sep-13
USD501	KanPay Counter: Meadows Elementary School	Sep-13
USD501	KanPay Counter: Quincy Elementary School	Sep-13
USD501	KanPay Counter: Randolph Elementary School	Sep-13
USD501	KanPay Counter: Ross Elementary School	Sep-13
USD501	KanPay Counter: Scott Computer Technology Magnet School	Sep-13
USD501	KanPay Counter: Shaner Elementary School	Sep-13
USD501	KanPay Counter: State Street Elementary School	Sep-13
USD501	KanPay Counter: Stout Elementary School	Sep-13
USD501	KanPay Counter: Whitson Elementary School	Sep-13
USD501	KanPay Counter: Williams Science and Fine Arts Magnet School	Sep-13
CYOLATHE	KanPay Counter: City of Olathe	Oct-13
JFCO	KanForm: Property Tax Payments	Oct-13
DCCO	KanPay Counter: Decatur County Health Department	Oct-13
RWCO	KanPay Counter: Rawlins County Health Department	Oct-13
CKCO	KanPay Counter: Cherokee County Health Department	Oct-13

Support Statistics

Summary of the number of Live Chats, E-mails and Cases Reported from July 25 – August 20.

Month	Live Chats	E-mails	Cases Reported
Jan-13	79	787	175
Feb-13	75	1,348	259
Mar-13	159	1,038	149
Apr-13	595	1,119	213
May-13	91	688	165
Jun-13	120	55	168
Jul-13	95	780	108
Aug-13	60	957	177

Site Promotions

The following site promotions were launched on Kansas.gov from July 25 – August 22.

Main Feature Position	Service Promoted	Visits
1	KDHE: Move Across Kansas	43
1	OJA: District Court Records Search	12
1	KDHE: Move Across Kansas	5
2	KDOR: QLess	42
2	OJA: District Court Records Search	12
2	KDOR/KSSOS: Kansas Business Center	3
3	KSBN: KANNcheck	11
3	KDOR/KSSOS: Kansas Business Center	5
4	KDOR/KSSOS: Kansas Business Center	6
4	KDOC: Civic Alerts: Kansas wins Golden Shovel Award	2
5	KDOC: Civic Alerts: Kansas wins Golden Shovel Award	8
5	KDOR: WebTags	8
6	Flickr: Featured Photo	12

The below table summarizes the top 5 visited pages on Kansas.gov from July 25 – August 22.

Page	Page Views	Time on Page
Government	20,645	1:35
Services	20,625	1:35
Search	18,116	1:41
Business Center	12,559	2:38
Employment	11,029	1:42

Marketing

Agency	Service	Type	Description
KDA	Aug. is Nat'l Farmer's Market Month	Social Networking	Statewide Interest
KSHS	Employment Opportunity	Social Networking	Statewide Interest
KDWPT	Youth Dove Hunt	Social Networking	Statewide Interest
KDOC/HCF/ KSU	Garden for Good	Social Networking	Statewide Interest
KIC	Flickr Photo	Social Networking	Official Site Promotion
KDOC	Job Vacancies	Social Networking	Statewide Interest
N/A	Infographic-Kansas ranks high for cost benefit study	Social Networking	Statewide Interest
KDEM	KSReady.gov	Social Networking	Statewide Interest
KDHE	Flood Warning	Social Networking	Statewide Emergency Preparedness
KDA	Farmer's Market Promotion	Social Networking	Statewide Interest
KDHE/KSDE	Helping Students Become Active	Social Networking	Statewide Interest
KDC	Wichita, KS ranks 3rd in Forbes Engineering list	Social Networking	Statewide Interest
KDHE	Move Across Kansas	Social Networking	Official Site Promotion
KIC	Kansas.gov is on Pinterest	Social Networking	Cross-promotion
KDA	Dairy Info	Social Networking	Statewide Interest
KDOR	Tax Fraud Enforcement	Social Networking	Statewide Interest
KDEM	Flood Emergency Preparedness	Social Networking	Statewide Emergency Preparedness
KSU	Princeton Review	Social Networking	Statewide Interest
KDA	KDA on Pinterest	Social Networking	Statewide Interest
KSBN	Employment Opportunities	Social Networking	Statewide Interest
KDWPT	Waterfowl Hunting Season	Social Networking	Statewide Interest
Kansas	Kansas makes NY Times	Social Networking	Statewide Interest
KDHE	Harmful Algae Bloom Update	Social Networking	Statewide Interest

KDA	Little Fred Video	Social Networking	Statewide Interest
VolunteerKansas.org	Volunteer Seed Grants Available	Social Networking	Statewide Interest
VolunteerKansas.org	Volunteer Opportunities	Social Networking	Statewide Interest
KDWPT	Miss Kansas 2013	Social Networking	Statewide Interest
KDOL	Kansas Labor Information Center	Social Networking	Statewide Interest
KDHE	Boil Water Advisory	Social Networking	Statewide Emergency Preparedness
Kansas Tourism	Commemorate Lawrence	Social Networking	Statewide Interest
NetWork Kansas	Resource Navigator	Social Networking	Statewide Interest
KNG	2nd Annual Women Veteran's Benefit Fair and Resource Expo	Social Networking	Statewide Interest
KDA	Wheat Infographic	Social Networking	Statewide Interest
KDWPT	Miss Kansas 2013	Social Networking	Statewide Interest
Kansas Tourism	Travelks.com	Social Networking	Statewide Interest
KDOT	Employment Opportunities	Social Networking	Statewide Interest
KDOL	Workers Compensation Information	Social Networking	Statewide Interest
KDHE	Kansas Green Teams	Social Networking	Statewide Interest
KDEM	Governor's Disaster Declaration	Social Networking	Statewide Interest
KDA	From the Land of Kansas	Social Networking	Statewide Interest
KHP	Apply to be a Trooper	Social Networking	Statewide Interest
KDOL	KanSERVE for Veterans	Social Networking	Statewide Interest
KDOL	OSHA Heat Safety Tool	Social Networking	Statewide Interest
KDA	Dairy Cows Increased Production by 6%	Social Networking	Statewide Interest
KDOT	DUI Checkpoints	Social Networking	Statewide Interest
KDA	Fromthelandofkansas.com	Social Networking	Statewide Interest
KDOT	Featured Jobs: Employment Opportunities	Social Networking	Statewide Interest
KDWPT	Kansas State Parks	Social Networking	Statewide Interest
KDOR	DL Offices Extending Hours	Social Networking	Statewide Interest
KDWPT	Youth Turkey Hunting Camp	Social Networking	Statewide Interest
NetWork Kansas	Statewide Classes and Events	Social Networking	Statewide Interest
KDA	Flint Hills Beef Fest	Social Networking	Statewide Interest
KSBN	License Verification App is Mobile	Social Networking	Statewide Interest

Post Project Surveys

	Date collected	Treated respectfully by Kansas.gov staff	Understood the process your project was to go through	As involved in the process as you wanted to be	Kept informed of projects progress	Kansas.gov met their commitments to the project timelines	Quality of the product (application or Web site)	Timely responses of Kansas.gov staff to requests/messages	Kansas.gov staff demonstrated expert knowledge in web design and development	Comments
1. USD 216 Louisburg – KanPay Counter	01-05	5	3	4	3	2	4	4	3	While there are some 3s listed here, I think that may be more of a function that our original developer went on maternity leave in the middle of the project. We also experienced a delay in getting the swiping instruments installed due to lack of product. It would be helpful to have a document that outlines all the steps required before the process begins. We got a bit bogged down in the creation of the bank sites and the penny tests. Had we known what information was necessary we could have been gathering that ahead of time. Todd and Jenna have been wonderful to work with and we look forward to using this process in our buildings.
2. OJA – DCRS Enhancement	01-07	5	5	5	5	5	5	5	5	N/A
3. USD 205 Bluestem - KanPay Counter	02-06	5	5	5	5	4	5	5	5	"Still waiting on credit card scanners." (EDIT: Survey participant was not aware that their Macs are not compatible with the available scanners. The project stakeholder at USD 205 was available and was able to provide clarity to the survey participant)
4. Cowley County – KanPay Counter	02-06	5	5	5	5	5	5	5	5	N/A
5. USD 499 Galena – KanPay Counter	02-06	5	5	5	5	5	5	4	4	N/A
6. USD 260 Derby – KanPay Counter	02-06	5	4	5	4	4	5	4	4	N/A
7. KSBTP – Business License Renewal Modifications	02-20	5	5	5	4	5	5	5	5	N/A
8. Sedgwick County - KanPay Counter	03-25	5	5	5	5	5	5	5	5	N/A
9. KSSBEO – ARBO Codes	04-10	4	1	3	1	3	3	2	3	The application that is provided by Kansas.gov for my agency is only used March - May. This update seemed to take longer to get implemented than what I thought it should. I had the information

# / Name	Date									Comments
										for the update a couple of weeks prior to March 1 which should have been plenty of time to get it implemented. Instead it took a month and I was only updated on the progress when I initiated the email. Even then I was only told it was 'on time' to be implemented March 20th if not before. I was finally told on March 19th that it would be implemented on March 20th by 1:30 pm. It was closer to 3:00pm. I do no see why it could not have been implemented by 8:00am since it was apparently completed the day before.
10. Harvey County – KanPay Counter (West Park Location)	04-10	5	5	5	5	5	5	5	5	N/A
11. Sumner County – KanPay Counter	04-11	5	5	4	4	4	4	4	4	N/A
12. Riley County – KanPay Counter	06-21	5	4	4	4	4	4	4	4	N/A
13. USD 362 Prairie View – KanPay Counter	07-22	5	5	5	5	4	5	5	5	N/A
14. KSBHA – MD (May Renewal Cycle)	07-25	5	5	5	5	5	4	4	5	We did have an issue shortly after the cycle went live, that caused some extra work on the part of our staff members. But all in all, this cycle went smoothly.
Total		69	62	65	60	61	64	61	62	
Average		4.9	4.4	4.6	4.2	4.3	4.5	4.3	4.4	